<u>Two Scheduled Maintenance periods Saturday February 3rd 2007 FortressITX</u> Site Announcements

Posted by : Bandit-X Posted on : Feb-01-2007

This upcoming Saturday, February 3rd, 2007 at 3AM EST we will be performing scheduled maintenance on our network. The maintenance window will be from 3AM until 7AM EST during which time we will be adding further redundancy to our network, enabling additional GIGE links and making final changes to our CORE / AGG / GAR Routers. The initial estimated downtime will be approximately 30 minutes, followed by individual network segments of 30 minutes each. Network segments should only affect clients once along with the initial downtime, so we are anticipating 1 hour of downtime per client during these upgrades. This is a portion of network upgrades discussed in our recent IRC chat hosting night which we will again host another in the next week or two and will notify everyone of the dates / times.

In addition to this, the main power to the building / facility is being worked on at 7AM EST on the 3rd as well. No ETA for completion or repairs is being provided, however we will be transferring over to UPS / Generator power prior to the power being worked on. In preparing for this we have also required our UPS and generator maintenance personnel to inspect all equipment during this week, fully testing all batteries, replacing full batteries on one of the UPSÂ's and certifying all equipment are operating to properly capacity. Though we expect no glitches with this maintenance matter, we are taking all precautionary measures to ensure everything is prepared before hand as well as requiring all staff members to be available for any unexpected matters which could arise.

Please during the network maintenance window do not open tickets for packetloss / latency during that time as we will be undergoing major upgrades and though we do not anticipate these issues arising, we will be fully monitoring all aspects of the upgrades during that time specifically to watch for these issues. We thank you for your time and attention to this matter and look forward to serving you in the future.

ALL posted times are EASTERN (GMT - 5).

Sincerely, FortressITX

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